



## Register Now for Telligen MS UM/QIO Training Sessions

### Registration Open for Telligen MS UM/QIO May Training Sessions

Effective February 1, 2024, all FFS Medicaid authorization-related business is now under the management of Telligen. To facilitate a seamless transition and enhance understanding of key processes, Telligen is organizing virtual Provider Training sessions.

We extend a cordial invitation to all Mississippi Medicaid Providers to participate in these sessions. Please utilize the registration links provided below to select the session(s) most relevant to your needs.

#### 1. Hospice Authorization Submission Training Sessions:

These sessions are designed to provide comprehensive education and guidance on the correct procedures for submitting authorizations for hospice care services. By participating in these sessions, providers will gain knowledge and skills necessary to navigate the authorization process more effectively.

#### 2. Qualitrac Q&A Session:

These sessions are structured interactions where participants are given the opportunity to ask any questions they have about Qualitrac. Subject matter experts (SME) will be available to respond to questions raised to ensure participants receive accurate and helpful answers.

We encourage your active participation in these training courses. Your cooperation is crucial to the success of this transition.

We look forward to your active engagement in these informative sessions.

#### Training Sessions:

Session 1: May 21, 2024, 10:00 AM CST [Register Session 1 Hospice Authorization Submissions](#)

Session 2: May 23, 2024, 10:00 AM CST [Register Session 2 Hospice Authorization Submissions](#)

Session 3: May 29, 2024, 10:00 AM CST [Register Session 3 Qualitrac Q&A Session](#)

**REMINDER:** Providers are encouraged to keep an eye on Telligen's website <https://msmedicaid.telligen.com/> for announcements regarding future training sessions. Telligen is committed to providing ongoing learning opportunities to enhance your skills and optimize the care provided to FFS Medicaid beneficiaries.

Should you need assistance, please contact Telligen's Customer Service at: **1-855-625-7709**. You may also contact us via email at [msmedicaidum@telligen.com](mailto:msmedicaidum@telligen.com)

Visit Telligen's Mississippi UM/QIO website to register for portal access. Look for the Provider Portal Registration option, as indicated in the red box below. <https://msmedicaid.telligen.com>.



Register Now for Telligen Provider Portal Training: [Click Here](#)

The activation link and password sent via email upon successful registration will remain valid for a duration of 7 days only.



### Qualitrac Login

Web application used by healthcare providers to submit clinical care requests for review

[LOGIN](#)

### Provider Portal Registration

New users need to register to gain access to Qualitrac. Registration takes less than 10mins.

[REGISTER](#)[FREQUENT QUESTIONS](#)[CHECK REVIEW STATUS](#)