




# Appeal Rights & How to submit Appeal Levels



Appeal Level	Submission Method	Key Details Required	Submission
<b>1st Level</b>	Qualitrac Portal	Case # or Member ID + Upload additional documentation	Use Qualitrac
<b>2nd Level</b>	Peer-to-Peer (P2P)	Call or email with: Case #, physician info, contact #, and availability	 1-855-625-7709  msmedicaidum@telligen.com
<b>3rd Level</b>	Written Administrative Appeal	Submit written request by mail (include case # and documentation)	 Division of Medicaid 550 High Street, Suite 1000 Jackson, MS 39201

